

# JOB OPPORTUNITY

Franchise Tax Board is an equal opportunity employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

☒ Permanent  
Full-time

☐ Permanent  
Intermittent

☐ Limited-term  
(Temporary)  
Length \_\_\_\_\_

☐ Formal Training  
and Development  
Assignment

Position Title: Network Traffic Analyst  
Location: H Q Sacramento/Network Mgmt Bureau  
Salary Range: I - \$4333-5268/ II - \$4759-5784

Classification: Sys Software Specialist I/I I (Tech)  
Section/Unit: Enterprise Telephony & Network Services  
Number of Vacancies: 1

## Job Description: (includes typical duties)

Under the general direction and supervision of the Manager of the Enterprise Telephony & Network Services Section in the Network Management Bureau, the incumbent acts as a technical specialist on projects involving the more complex network management systems software. Technical responsibilities include modeling the highly complex enterprise network and configuring the network management software tools to manage and administrate FTB's highly complex network infrastructure. Incumbent will proactively monitor and analyze network traffic statistics for usage, response time, availability, and error rates for network performance improvement and capacity planning.

### Required Knowledge, Skills, and Abilities:

- Experience as a network and/or server administrator
- Understand Internetworking concepts, network topologies, communication protocols, and OSI Model
- Good analytical and problem solving skills
- Ability to work independently and in a team environment
- Strong commitment to customer service
- Excellent written and oral communication skills
- Creative problem solver capable of acting on opportunities and making thoughtful recommendations

### Desirable

#### Experience/Qualifications:

- Exposure to network management systems software
- Knowledge of, or experience with trend regression and statistical analysis
- Familiarity with trouble-shooting network segments with protocol analyzers, and/or network probes

Mail or hand deliver your application by: August 18, 2000  
Contact Person: Jan Ross Telephone Number: (916) 845-5701  
Address/Room Number: PO Box 550, Sacramento, CA 95812-0550, Attention: Exams  
Special Instructions: Accepting applications from applicants qualified for either the SSS I or the SSS II classification.  
Include both STD 678 and resume. Only the most qualified applicants will be interviewed.

To be considered for this Job Opportunity, applicants must have permanent civil service status, be reachable on an employment list or have reinstatement eligibility. Applications will be screened and only the most qualified applicants will be interviewed.

All applicants not currently employed with the Franchise Tax Board will be subject to a pre-employment background investigation. The investigation will consist of completion of a pre-employment questionnaire, fingerprinting, and an inquiry to the Department of Justice to disclose criminal records.

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.

Franchise Tax Board's TDD telephone number is (800) 822-6268.

The California Relay Service telephone numbers are: (from TDD Phone) (800) 735-2929; (from Voice Phone) (800) 735-2922.